Utility Deposits

General Information

When utility services are established, a deposit is typically required for electric and water services. In order to set up utility services, a customer should contact City Hall. In addition to the electric and/or water deposit, and advance trash fee is also due at the time the account is set up.

Deposits are kept on file for at least 12 months. If there are no more than 4 late payments on the account within a 12-month period, the deposit will automatically be applied to the customer's account.

The following items are needed to establish utilities:

- Valid Driver's License
- Lease agreement (if renting)
- Signed utility agreement - can be completed by downloading and printing the form below, or online at https://form.jotform.com/210815041836147

Deposits

- Electric Deposit: $100
- Water Deposit: $50
- Advance Trash: *$17.60

*This rate is for residential services. Commercial and apartment rates will vary.

Deposit Waiver Policy: Customers have the option to provide a utility payment history for the most recent 12-months from an electric utility company. If the history shows no more than 4 late payments within that 12-month time frame, the City can waive the $100 electric and/or $50 deposit requirement.

Additional Deposit Requirements

If utility services are disconnected within a 12-month period and no deposit is on file, the City may require a single deposit ($100 electric and/or $50 water) to be added to the account.

If utility services are disconnected twice within a 12-month period, the City may require a double deposit ($200 electric and/or $100 water) to be added to the account.

Supporting Documentation

Newcomer's Utility Deposit Packet

If you are new to Centralia, you can print this packet and bring the forms to City Hall or click on Departments at the top and then select Public Works/Utilities. Once on that page select utility deposits on the left and you can fill out the jotform application for services!

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